

SERVICE INFORMATION LETTER

SIL TB17-PEM-01
REV. ---
DATE: 6/5/20

True Blue Power TB17 6430017-() with Quick Disconnect Kit PEM nuts (7430017-())

Issue: PEM nuts have the potential to crack and create FOD inside of unit

1. PLANNING INFORMATION

A. Effectivity

This service information is applicable to the True Blue Power **6430017-()’s (TB17)** that utilize 9018821 Quick Disconnect Kit whose Serial Number is listed in **TABLE 1** of this letter.

B. Reason

The original PEM nut used to secure the Quick Disconnect Assembly has the potential to crack and create a small piece of metallic FOD which, under very rare conditions, has the potential to cause the printed circuit board to be rendered inoperable.

C. Description

While being installed in production, a PEM nut cracked, and a small piece of the PEM nut came loose and settled in the bottom of the case. Though no field occurrences have happened True Blue Power is making customers aware in order to give them the option of removing this potential or waiting until the next maintenance interval.

2. ACCOMPLISHMENT INSTRUCTIONS:

The corrective action for this SIL is to replace the PEM nut with a stainless-steel nut. It can only be accomplished at the manufacturer’s Wichita facility or Authorized Service facility, Hawker Pacific, located in Australia

Under no circumstances can any person, company or entity attempt to comply with this SIL without True Blue Power’s approval.

Any questions or assistance in retuning product to be updated can be addressed to Product Support. Contact info: productsupport@mcico.com or 800-821-1212

- A. Complete the test and PEM nut replacement in-accordance – with Manufacturing Instructions: 7430017-(), rev B or later, Dated 6/5/20.

3. AFFECTED SERIAL NUMBERS

Only those Serial Numbers listed in TABLE 1 are affected by this SIL.

TABLE 1

G18-12139	F18-10911	L19-10558	L19-10565
G18-12140	F18-12144	L19-10559	L19-10566
M18-10156	F18-12145	L19-10560	L19-10567
M18-10159	L19-10554	L19-10561	L19-10568
F18-10904	L19-10555	L19-10562	B18-11373
F18-10907	L19-10556	L19-10563	B19-10796
F18-10910	L19-10557	L19-10564	B19-10797
E19-10336	E1910338	E19-10345	D19-10892
B20-11051	B20-11053	B20-11055	B20-11056
B20-11057	B20-11058	B20-11059	B20-11060
B20-11061	B20-11062	B20-11063	B20-11064
E20-10197	E20-10198	E20-10199	E20-10200
E17-10050	E19-10880		